

Safeguarding Practice Development Transcript

Hampshire Safeguarding Children Partnership (HSCP) delivers multi-agency training to complement single agency training. It brings together professionals to develop their knowledge and skills, highlighting the importance of multi-agency practice.

All of the training developed as part of the HSCP virtual offer is delivered by subject experts working within Hampshire agencies, enabling us to keep the content up to date and relevant. This includes learning from local audits and reviews, as well as national learning.

Since the inception of the virtual training in response to the coronavirus pandemic in 2020, the HSCP training offer has grown substantially with over 13,000 professionals now registered with an account and as of the 31 March 2024, 35,682 training opportunities have been accessed.

152 live webinars were held during 2023-24. This included over 50 different themed sessions. Drawing from experience over the previous years, webinars are no longer held over the school holidays and are now held during term time to maximise attendance.

7,376 professionals attended the webinars and delegates are encouraged to share the learning gained with their colleagues. This is supported by the sharing of training information post course and allows the messages to reach a wider audience.

The number of professionals accessing eLearning is significantly lower than attendance at webinars and it is a focus for HSCP for 2024-25 with over 30 new webinar eLearning courses planned.

HSCP has separated its webinars into themes to enable ease of access for professionals in identifying courses to attend. These include:

- Learning from Reviews
- Domestic Abuse
- Missing Child and Child Exploitation
- Working with Families
- Safeguarding Under Ones

- Harmful Practices
- And other safeguarding themes.

There has been a year-on-year increase in both bookings and attendance at webinars as more professionals become aware of the free multi-agency training available to them. In 2023-24, we saw a reduction in the number of webinars held due to the avoidance of school holidays, but an overall increase in attendance numbers.

Delegates are required to self-identify the type of organisation they work for. We saw a significant number of attendees from Hampshire County Council, most from Children's and Families, but also colleagues from Adult Services and Education and Inclusion. The second highest category of attendance is education, and within this the majority of attendees are from maintained primary schools. Health includes all health providers covering the Hampshire area with the majority of attendees from Southern Health NHS Foundation Trust.

The global learning gain, which is the learning gain across all webinars and eLearning, is 1.84. This is a very slight reduction on last year. However, professionals are reporting a higher level of knowledge proceeding the course in comparison to previous years.

Evaluation of training

As part of the evaluation of training, HSCP ask five scaled questions. All questions were scored over four out of a possible five. In addition to the scaled questions, open-ended questions are asked.

The first question relates to an increased understanding of the subject and some of the feedback that we have received has included:

"The trainer is deeply knowledgeable, and the information shared is super positive."

"The course leader was brilliant, really informative, knowledgeable and passionate."

The second question relates to dissemination of information. The feedback included:

"Extremely informative, lots of information on a fast-changing area which I can share with my team and my clients."

"I will share the course materials with my colleagues and use the toolkit online so that we can all be more up to date with this particular area of abuse."

Question three relates to resourcing and further signposting and the quotes received from this include:

"Very stimulating and thought-provoking session; appreciated the videos and the links to other resources."

"The course was well presented and contained useful links that I can access to refresh or improve my knowledge."

"Excellent course well put together with up-to-date knowledge, research and resources."

Longitudinal evaluations

Since April 2024, HSCP has included longitudinal evaluations as part of its training offer. To date, these have been done across 11 webinars, and we've received a total of 54 responses.

Again, there are scaled questions as well as open-ended questions.

Scaled questions

- 1. Since attending HSCP training, I've used the presentation slides or other post course materials.**
The vast majority of people either agree or strongly agree.
- 2. The HSCP training provided me with the knowledge and resources to share this learning with colleagues within my organisation.**
The vast majority of delegates either strongly agree or agree.
- 3. I feel confident that I have applied the learning from HSCP training in my practice.**
The overwhelming majority either strongly agree or agree.

4. The learning from the training is now integrated in my practice.

Of the 54 responses, the majority either agrees or strongly agrees to this statement.

Free text questions

5. How have you applied the learning from HSCP training to your role?

Some of the examples we've received back include:

"I have a case I'm working on at the moment where I'm able to recognise some of the controlling behaviour. I'm able to have those conversations with my clients where I'm now able to get them to also recognise this behaviour."

"Being professionally curious and being able to identify signs of neglect."

6. What has been the most significant impact of the HSCP training on your professional practice?

Examples included:

"The training has given me confidence to have conversations with those suffering from coercive and controlling behaviour."

"Understanding more around the behavioural impact of domestic abuse on young people."

7. How has the HSCP training supported outcomes for children that you work with?

Feedback for this included:

"I have a better understanding of what to look out for and the right questions to ask."

"I've been able to encourage parents attending courses I'm facilitating to speak with the housing departments at their local councils."

"Provided me with information to enable me to signpost and support in a person-centred way."

8. Now that you have applied the learning from this training to your professional practice, do you have any further feedback for HSCP on the training?

The feedback received for this included:

“Positive training, great knowledge shared and has supported me to feel confident in practice.”

“Keep offering excellent training.”

“It was very informative and clear and has improved my confidence in the area.”