

Neglect Strategy Action Plan 2020-23

Strategy and Objectives

The strategic aim of the HSCP and IOWSCP Neglect Strategy is to prevent and reduce the impact of neglect and to ensure the safety and wellbeing of children and young people in Hampshire and the Isle of Wight. In order to fulfil this aim, it is imperative that neglect is recognised early, prevented and that all agencies involved in the care and support of children and families in Hampshire and the Isle of Wight work in partnership to effectively, collectively and consistently respond to all children considered to be at risk of neglect.

To support the implementation of this strategy and to ensure that 'neglect' is widely understood and responded to in joint working arrangements, the HSCP and IOWSCP undertakes to deliver the following objectives.

- 1. To further enhance our strategic commitment to the understanding of neglect, children's needs and the provision of intervention and support**
- 2. Empower families and communities to meet their child's needs, by working in partnership to overcome factors which prevent parents and carers from meeting the needs of their children**
- 3. To ensure there is a robust system and services to assess and address neglect so that children are safe and cared for. This includes ensuring that assessments and work with families is timely, effective, family focused, and strength based.**
- 4. All professionals working with families and children will do so in a strength-based way that considers both risk and protective factors.**
- 5. Leadership across all partner agencies will drive good practice and improvement in addressing neglect.**

What?	Who?	How?	Success measures	Baseline (Dec 2020)	Target date	Progress
1. To further enhance our strategic commitment to the understanding of neglect, children's needs and the provision of intervention and support.	HSCP and IOWSCP partners and relevant agencies.	<p>Launch revised Neglect Strategy in January 2021. Delivered via a virtual launch event which showcases the strategy, toolkit and action plan and sets expectations.</p> <p>Neglect Toolkit is refreshed and maintained with up to date research, interventions, tools, and good practice case studies.</p>	<p>All SCP partners and relevant agencies to sign up to the 2020-23 Neglect Strategy and Action Plan.</p> <p>Annual review of the toolkit undertaken to review and update.</p>	N/A	<p>January 2021 for launch</p> <p>Refresh end of year annually (Commencing 2022)</p>	Currently being formatted and event planned.
2. Empower families and communities to meet their child's needs, by working in partnership to overcome factors which prevent parents and carers from meeting the needs of their children.	HSCP and IOWSCP Partners and relevant agencies	<p>Neglect Strategy will inform multi - agency partnership working at all stages of the levels of need. Children receiving early help will receive support which is informed by the Neglect Strategy.</p> <p>Neglect Strategy will provide resources such as the toolkit and key lessons from research, practice examples highlighting the dangers of drift and the impact of neglect on child development.</p> <p>Professional network of support identified via local directories such as the Family Information and Service Hub (FISH) and Family Centres.</p> <p>Professionals understand where they can access additional resources to support and promote good practice in response to neglect.</p>	<p>Percentage of early help plans concluded with positive/ planned outcomes achieved for the children and families.</p> <p>Provision of qualitative case studies which included feedback from families.</p> <p>Review of the views data of the toolkit via website analytics.</p> <p>All collated within the annual review.</p>	<p>IOW- 2019/20, 54% of cases closed with positive outcomes achieved.</p> <p>Hants- 2019-20, 63.48% of cases closed due to planned outcomes being met.</p>	End of year annually (commencing 2022).	<p>Measured annually following launch of Neglect Strategy.</p> <p>Baseline measured quarterly as part of existing LSCP's performance monitoring.</p>

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3. To ensure there is a robust system and services to assess and address neglect so that children are safe and cared for. This includes ensuring that assessments and work with families is timely, effective, family focused, and strength based.	HSCP and IOWSCP Partners and relevant agencies	<p>Delivering multi-agency training to partner agencies ensuring professionals can identify neglect and understand the neglect threshold and interventions, including what good looks like and the threshold for intervention is understood and applied in practice.</p> <p>Clear communication pathways between agencies.</p> <p>Robust monitoring via the Scrutiny and Performance Quality Assurance groups to ensure that assessments and work with families is timely, effective and family focused/ strengths based.</p>	<p>Application and analysis of distance travelled training feedback.</p> <p>Revisiting of training objectives via provision of case study examples.</p> <p>Review of website analytics.</p> <p>Captured via audits reports/ performance reports that link to LSCP annual reports.</p> <p>All collated as per part of annual review.</p>	N/A	End of year annually (Commencing 2022).	<p>Training scheduled.</p> <p>Forward plan of multi-agency auditing in place and bi-annual data and performance reports provided to the boards.</p>
4. All professionals working with families and children will do so in a strength-based way that considers both risk and protective factors.	HSCP and IOWSCP Partners and relevant agencies	<p>Parents & carers will have access to services that support their individual needs and understanding</p> <p>Effectiveness of service provision in the delivery of family focused strength-based services by partner agencies.</p> <p>All agencies have committed to strengths based/ trauma informed practice approaches.</p>	<p>Reduction of repeat referrals- re registration on Child Protection Plans.</p> <p>Each agency provides summary of processes and plans associated to delivery of strengths based/ trauma informed practice approaches and the associated impact via LSCP annual report returns.</p>		End of year annually (Commencing 2022).	<p>Annual report template to include prompts to provide this.</p> <p>Data is already reported to LSCP PQA/ Scrutiny groups.</p>

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5. Leadership across all partner agencies will drive good practice and improvement in addressing neglect.	Leaders of HSCP and IOWSCP Partners and relevant agencies	<p>Leaders across the partnership will ensure that neglect is seen as a key priority through inclusion of the communication strategy within their own organisations. Through promotion of LSCP training, the strategy, toolkit, and participation in multi-agency audit and subsequent learning.</p> <p>Minimum of 10 good practice examples to be added to site per annum (partner and relevant agencies to provide).</p> <p>Quality assure the effectiveness of multi-agency response to neglect. One multi-agency audit per annum will be focused on neglect themes- recommendations will be actioned through respective LSCP performance subgroups.</p>	<p>Each agency provides summary of processes and plans associated to how that have supported the implementation of the neglect strategy and toolkit within their own organisation.</p> <p>10 uploaded case examples.</p> <p>Inclusion on forward scrutiny and quality assurance group plans and strengths and areas of improvement identified and actioned.</p>	N/A	Dec 2021	Measured annually following launch of Neglect Strategy